

ZESTADO
PROPERTIES



3rd April 2023

Dakota Angel
51a Hargrave Road
Karrabin QLD 4306

Tenant ID: 15233

Dear Dakota,

PROPERTY UNDER NEW MANAGEMENT

Zestado Properties has taken over management of the property that you are currently renting at 51a Hargrave Road, Karrabin. The property owner has agreed to let Zestado Properties handle all aspects of your tenancy, including payments, maintenance requests and future lease renewals. These changes are effective immediately, and we encourage you to familiarize yourself with the following information as soon as possible.

Please Note: Your lease agreement remains the same and the existing terms will be upheld.

Your new property manager, Zachary Goodman

Zachary Goodman will be your new property manager and comes with a wealth of experience in managing a diverse rental property portfolio over many years. If you have any questions or concerns regarding the change in management, or have any outstanding maintenance requests, please feel free to contact Zachary directly via the below methods.

Property Manager: Zachary Goodman
Office Telephone: 07 3110 0111
Mobile Number: 410-901-645
Email Address: zac.goodman@zestado.com

Meeting Zachary

Zachary looks forward to meeting you in person at the next property inspection.

Next Inspection: Monday, 24 April 2023 at 09:30 AM

You can either confirm or change this inspection time by calling our office or by accessing our online tenancy portal, [ZestRentz](#).

New Property Management Software

To manage all your tenancy needs, Zestado Properties utilizes [ZestRentz](#), an online software platform accessible from the home page of our website. You can create a new account using your new tenant ID 15233. After you have established an online account, you will be able to pay rent and submit maintenance requests via the portal.

Rental Payments

It is easy to pay rent from the Payments option on the main menu of [ZestRentz](#). From Payments, you can choose a payment method and provide your billing details. It is possible to establish recurring payments or alternatively, receive email notifications to remind you of when your rent is due.

Maintenance Requests

From the Maintenance Requests option on the main menu, you can submit new requests or check the status of previous requests. Requests should be made as soon you become aware of a maintenance issue. There is the option to schedule the maintenance to occur at times that suit you.

There is a comprehensive video on using the [ZestRentz](#) platform, available from the home page of the Zestado Properties website, and we encourage you to view it, to maximize your rental experience.

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We look forward to providing you with exceptional management that includes prompt maintenance service with friendly and efficient communication. Please contact our office or Zachary for any questions or concerns.

Sincerely,



Timothy Lawrence
Zestado Property Director